

WOLF PACK



FREQUENTLY ASKED QUESTIONS (FAQs)

Q. Do you supply bunk ladders for the Happijac Bed Lift System?

A. No. The bed lift system does not come with a ladder because the top bunk is adjustable. If the top bed is adjusted higher the ladder won't touch the ground, and if it is adjusted lower the ladder is at an odd pitch. Ladders are provided with models that have the fixed loft.

Q. What is the capacity of the Happijac Beds?

A. The Happijac beds are rated for 600lbs. each.

Q. What is the weight capacity of the patio deck?

A. The weight rating for the patio deck in the patio position is 1,500 lbs. 2,500 lbs. down in the loading position.

Q. What is the weight rating for the roof ladder?

A. The roof ladders are rated at a max of 250 lbs.

Q. Are you able to walk on the roof of a Wolf Pack RV?

A. Yes, All Wolf Packs feature a fully walkable roof.

Q. What is the mounting bracket with USB ports in the front bedroom?

A. This is a docking station for an aftermarket Bluetooth speaker that can be purchased through Way Interglobal. <https://www.wayinterglobal.com/col-lections/featured-products/products/portable-bluetooth-speaker>

Q. What is the size of the fuel station on the Wolf Pack?

A. The Wolf Pack Platinum Series come standard with a 30 Gallon Fuel Station. This is not available on the 27PACK10 due to the placement of the holding tank and rear bathroom locations.

Q. What does the switch inside the water heater do?

A. This switch will allow the water heater to operate on both gas and electric at the same time for quick recovery. The switch in the off position only allows the water heater to operate on gas only.

Q. Does the stereo have a remote control?

A. No, the stereo does not come with a remote control. It can be operated via Bluetooth on your smartphone.

Q. What size is the air conditioner on Wolf Packs?

A. We only use 15k BTU air conditioners on the Wolf Packs. Fifth Wheel models have two A/C units standard while travel trailers have one.

Q. What is the capacity of the tie downs in the garage?

A. The tie downs are rated for 2500 lbs. each and are screwed into the floor joists, not just the plywood.

Q. Are there How-To Videos for Wolf Pack?

A. Yes, follow these links for all of the Wolf Pack sites. <https://linktr.ee/WolfPackRV> and <https://linktr.ee/wolfpackgold>

Q. Do Wolf Pack RVs have enclosed underbellies?

A. Yes, all Wolf Packs have an enclosed, heated underbelly with forced air heat. All units are also equipped with 12V tank pads heaters on all tanks.

Q. Can you access the enclosed underbelly on a Wolf Pack?

A. Yes, All of the Wolf Packs feature accessible underbellies.

Q. What's the difference between Platinum and Gold Series Wolf Packs?

A. The Gold Series travel trailers are entry level units with a lot of added features such as: 102" Wide body, 7' ramp door, dove tail in garage, 96 gallon fresh water tank, king bed, and manual bunk system.

The Platinum Series has all the Gold Series features plus the following: Power Happijac bunk system, 30 gallon fuel station and full generator prep (N/A on 27PACK10 & 310PACK10), 8' ramp doors on fifth wheels, and a fiberglass exterior.

Q. Do I need a ventless dryer for my FW W/D floor plan?

A. Ventless dryers are required on all FW models *except* for the 315PACK12.

Q. Where is the battery disconnect?

A. The battery disconnect for Travel Trailers is located in the bedroom. The battery disconnect for Fifth Wheels is located in the back of the battery compartment next to the generator.

Q. How does my fuel station operate?

A. Locate the fuel station Control Panel, dispensing hose and nozzle on the exterior of your RV / trailer:

1. After being INACTIVE, the Control Panel will be in Sleep/Locked Mode. The lights will not be lit up (sleep mode) and the ON/OFF buttons will not be functional.
2. WAKE control panel, pressing the "ON" or "OFF" button. The Control Panel will display fuel level(s). For RVs with two tanks, the display will show both the fuel station and generator tank levels.
3. UNLOCK control panel, hold "OFF" button down until "ON" button begins to blink. Press the "ON" button to activate pump and dispense fuel, using the hose and nozzle. When finished refueling, press "OFF" button.
4. Pump will automatically go into reverse mode for 10 seconds, returning any remaining fuel in dispensing hose and nozzle to the tank. The Control Panel will revert to Sleep/Locked Mode after 2 minutes of inactivity.

Q. Does the battery disconnect need to be in the ON position in order for my juice pack to charge my battery?

A. No. The battery disconnect does not need to be on in order to charge your battery via the juice pack.

Q. Where can I find the One Control ID and Password if the sticker is missing from my control panel?

A. You can locate this information from the One Control board. The One Control board is located behind an access panel near your Control Panel. The Control Panel is where most of your switches for lights, awnings and tank levels are. Find the closest access panel and remove it. The One Control board will have the label with all of the information you need to connect your device to the system.
